

Order Email Notifications (for customers)

On an order creation or status change an email notification might be sent. By default, there is a notification for the new order, which sends out to a customer if emails is specified:

The screenshot shows the BOUNDLESS commerce admin interface. The top navigation bar includes a back arrow, the BOUNDLESS commerce logo, an 'Upgrade your plan' button, a shopping cart icon with '0' items, and a 'Create a new order' button. The left sidebar contains navigation links: Home, Orders, Catalog, Inventory, Customers, Discounts, Product Feeds, Settings, My account, Locale, Catalog filter sets, SEO templates, Email settings, Shipping methods, Payment methods, Tax settings, Checkout settings, and Order Email Notifications (highlighted with a red box). The main content area is titled 'Order Email Notifications' and features a '+ Create notification' button. Below this is a table with the heading 'Notify customer when:'. The table has two columns: 'Conditions' and 'Email Notification'. A single row is shown with the condition 'Order created'. The 'Email Notification' column contains a 'Subject' field with the text 'Thank you for your order!' and a 'Body' field containing HTML code. Red arrows point to the 'Subject' and 'Email body' fields. A 'Save' button is located at the bottom right of the table.

Conditions	Email Notification
Order created	<p>Subject</p> <p>Thank you for your order!</p> <p>Body</p> <pre><div> <h1 class="text-center">Thank you for your order!</h1> <p>Your order id is #{{ORDER_ID}}.</p> <p class="text-center"> View order </p> {{ITEMS_LIST}} </div></pre>

How to customise Email notifications?

When a template is rendered there are available variables:

```

{
  "ORDER_URL": "http://localhost:3000/thank-you/46ce25ce-37e1-4081-a737-420cb7dfe61b",
  "ORDER_ID": 29,
  "ORDER_PUBLIC_ID": "46ce25ce-37e1-4081-a737-420cb7dfe61b",
  "ORDER_SUM": "45.00 $",
  "TRACK_NUM": "",
  "CUSTOMER_FULLNAME": "John Snow",
  "CUSTOMER_FIRSTNAME": "John",
  "CUSTOMER_COMMENT": "Some comment from John",
  "ITEMS_LIST": "<div id=\"order-notification\"><div class=\"view-order-widget\" id=\"s-0\"><table class=\"table table-bordered table-hover table-striped\"><thead><tr><th class=\"item\"></th><th class=\"price\">Price</th><th class=\"qty\">Qty</th><th class=\"total\">Total</th></tr></thead><tbody><tr data-item='3650'><td class=\"item\"><a href=\"http://localhost:3000/product/chekhol-akkumulyator-odoyo-power-shell-dlya-iphone-6-6s\" target=\"_blank\" class=\"img\"><img src=\"https://dev-media.boundless-commerce.com/thumb/kirill-office-mac/i1/images/a1/ae/ace20b14fe947ff13822f97a82ac.jpeg?mode=scale&max-size=100\"></a><div class=\"desc\"><p><a href=\"http://localhost:3000/product/chekhol-akkumulyator-odoyo-power-shell-dlya-iphone-6-6s\" target=\"_blank\">Battery Case Odooyo Power+Shell for iPhone 6/6S</a></p></div></td><td class=\"price\">45.00 $</td><td class=\"qty\">1</td><td class=\"total\">45.00 $</td></tr></tbody><tfoot><tr class=\"items-total-info\"><th colspan=\"2\" class=\"title\">Items total:</th><th class=\"qty text-center\">1</th><th class=\"total\">45.00 $</th></tr><tr class=\"order-total-info\"><th colspan=\"2\" class=\"title\">Total:</th><th class=\"qty text-center\">1</th><th class=\"total\">45.00 $</th></tr></tfoot></table><p class=\"client-comment\">Some comment from Ivan</p></div></div>\",
  "ITEMS": [
    {
      "reserve_item_id": 553,
      "reserve_id": 122,
      "stock_id": null,
      "qty": 1,
      "created_at": "2023-11-05T11:09:35.587Z",
      "completed_at": null,
      "item_price_id": 597,
      "price_id": 7,
      "basic_price": "45.00",
      "final_price": "45.00",
      "discount_amount": null,
      "discount_percent": null,
    }
  ]
}

```

```
"item_id": 3650,
"type": "product",
"track_inventory": true,
"available_qty": 20,
"reserved_qty": 0,
"product_id": 180,
"variant_id": null,
"custom_item_id": null,
"status": "published",
"deleted_at": null,
"lang_id": 1,
"product": {
  "product_id": 180,
  "sku": "2667209",
  "has_variants": false,
  "title": "Battery Case Odooyo Power+Shell for iPhone 6/6S ",
  "url_key": "chekhol-akkumulyator-odoyo-power-shell-dlya-iphone-6-6s",
  "default_category_id": 105,
  "manufacturer_id": 33,
  "tax_status": "taxable",
  "tax_class_id": null,
  "url": "http://localhost:3000/product/chekhol-akkumulyator-odoyo-power-shell-
dlya-iphone-6-6s"
},
"variant": {
  "variant_id": null,
  "sku": null,
  "title": null,
  "cases": null,
  "size": null
},
"custom_item": {
  "custom_item_id": null,
  "title": null,
  "price": null
},
"commodity_group": {
  "group_id": 61,
  "type": "material",
  "not_track_inventory": false,
```

```
    "vat": "noVat",
    "physical_products": true,
    "title": "Default Product type"
  },
  "image": {
    "path": "images/a1/ae/ace20b14fe947ff13822f97a82ac.jpeg",
    "width": 725,
    "height": 725,
    "src": "https://dev-media.boundless-commerce.com/thumb/kirill-office-
mac/i1/images/a1/ae/ace20b14fe947ff13822f97a82ac.jpeg?mode=scale&max-size=100"
  },
  "prices": [
    {
      "point_id": 1,
      "price_id": 7,
      "alias": "selling_price",
      "currency_id": 4,
      "currency_alias": "usd",
      "value": 45,
      "min": null,
      "max": null,
      "is_auto_generated": true,
      "old": null,
      "old_min": null,
      "old_max": null
    },
    {
      "point_id": 1,
      "price_id": 8,
      "alias": "purchase_price",
      "currency_id": 4,
      "currency_alias": "usd",
      "value": 20,
      "min": null,
      "max": null,
      "is_auto_generated": true,
      "old": null,
      "old_min": null,
      "old_max": null
    }
  ]
}
```

```

    ],
    "labels": [],
    "total_price": "45.00",
    "total_price_formatted": "45.00 $",
    "final_price_formatted": "45.00 $"
  }
],
"SITE_URL": "http://localhost:3000"
}

```

Templates are using [Mustache](#) syntax.

There is an example for custom Email notification:

```

<p>
  Dear {{CUSTOMER_FULLNAME}}, <br />
  Thank you so much for your order!
</p>
<p>You have selected the following items: </p>
<ul>
  <li>{{#ITEMS}}
    <div>{{product.sku}} - {{product.title}}</div>
    <div>
      <strong>{{qty}} qty</strong>
    </div>
    <div>
      <strong>Price: {{final_price_formatted}}</strong>
    </div>
    <div>
      <strong>Total: {{total_price_formatted}}</strong>
    </div>
  </li>
</ul>
<p>
  Thank you, <br />
  Your Support Team
</p>

```

